



WELCOME TO FIMVO'S SPRINGTIME NEWSLETTER!

In this issue we

- Invite you to our upcoming info meeting
- Inform you of reinforcements to our staff
- Ask for your co-operation in contact detail updates
- Inform you of updates to our alert guidance

REGISTER TO THE UPCOMING INFO MEETING 20TH MAY

We are organising an info meeting for all MAHs on May 20th, at 10:00 CET (11:00 Finnish time). We'll update you on the status of medicines verification in Finland, talk about alert management and give some tips on best practices.

The meeting will be held on Teams and in English. Welcome all!

[Register here!](#)

REINFORCEMENTS TO THE FIMVO STAFF AND SERVICE

We're happy to tell you that the FiMVO team has been reinforced with [Henna Rönkkö](#). As the FiMVO Assistant, her main task will be MAH contract management. As before, please send any contract and invoicing related emails to info@fimvo.fi, to ensure the quickest way to a speedy response.

For alert and system related questions, please use the nmvs@fimvo.fi email. Stanley Eklund, who started with us beginning of this year, is helping with alert management. He and the rest of the team are ready to answer your questions.

Let's all wish Henna and Stanley welcome onboard!

UPDATING YOUR CONTACT AND INVOICING DETAILS

We'd like to ask for your help! Invoice management is causing us a lot of extra work. Invoices are being sent to outdated addresses and it takes a lot of effort trying to reach you and have invoices paid in due time.



To ease the mutual load, we ask you to keep your invoicing and other contact details up to date. You can do it easily with a pdf template on our website.

We appreciate your co-operation and prompt actions.

[Read more](#)

UPDATE OF FINNISH AND SWEDISH ALERT GUIDANCE WILL COME TO FORCE 3RD MAY

We have changed some of the alert messages raised in the Finnish Medicines Verification System. The aim is to make the messages more understandable for pharmacies and wholesalers dealing with error and alert messages.

The changes have been taken into account in our Alert Handling Guideline, both in Finnish and Swedish. The English messages and guideline have not changed. The updated guidelines will come to force on 3rd May and can be found on our website.

[Document repository](#)



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